“Say aaahh...”
Mission and Strategic Priorities

The Corner Health Center’s mission is to empower young people, age 12 through 21, to make healthy choices now and in the future by providing high quality primary health care, education and support for adolescents and their children without regard to income level.

1. We achieve recognition for the delivery of excellent primary care.

2. We have strategic community relationships to help us provide and promote our services.

3. We are positioned and ready for national health care reform.

4. We increase private giving to support our mission.

5. We have an economically stable business model, responsive to the needs of our population.

6. We have an appropriate infrastructure to support our operations and strategic plans.
The updates presented here comprise our annual check-up of the Corner Health Center, and we are pleased to report “the patient” is healthy! Among the highlights of 2011, the Corner’s 30th year in operation:

- We competed for grants at the local, state and federal levels. In the first cycle of the new, collaborative funding process of the Ann Arbor Area Community Foundation, Washtenaw County, City of Ann Arbor and Washtenaw United Way, the Corner fared well. The Michigan Departments of Education and Community Health approved a five-year grant and we received our first federal grant, from the U.S. Department of Health and Human Services.

- In September, we welcomed our new medical director (see sidebar, this page). Dr. Fessler’s enthusiasm and passion for caring for young people have quickly made her an integral member of the Corner team.

- We benefitted tremendously from the expertise of operations management consultant Jim Dhom. Initially hired by the Board of Directors in 2010 to facilitate the Corner’s leadership transition, Jim has continued to provide executive coaching to our management staff as a volunteer. When asked why, he says it is because he is impressed with our staff as well as our mission. “The passion of the people at the Corner is both obvious and contagious,” says Jim.

To remain healthy, the Corner must prepare for the future. Health care reform brings new mandates that impact large health providers, but even more so the small, specialized, safety net providers like the Corner. As a non-profit, we must balance our investment in mission and programs with efforts to ensure the overall sustainability of the organization. The Board is preparing for the impact of health reform with a strategic plan that will guide our programs and organizational efforts into 2014 (see opposite page).

Despite current and future challenges, our mission remains constant — to meet the unique health care needs of young people in a setting designed just for them, regardless of their ability to pay. With the support of our committed donors, grant funders, board members and staff, we are prepared to enter our fourth decade of helping young people. Michigan’s tireless advocate in the U.S. House of Representatives, Congressman John Dingell, eloquently summarized the value of our work when he said, “Young people make up 25% of our population, but 100% of our future.” It is to that future that we dedicate our efforts.
The Corner Health Center offers a full range of primary and behavioral health care services in a youth-friendly environment, providing a medical home for adolescents and their children.

Patients benefit from our partnership with the University of Michigan Health System, which contributes faculty clinicians from Family Medicine, Pediatrics and Internal Medicine, Psychiatry and Nurse Midwifery to the multidisciplinary care team at the Corner. Faculty supervise and teach residents and students from both UM and Saint Joseph Mercy Health System, while providing outstanding health care for our young patients.

**PRIMARY CARE**

In the past year, more than 1,300 patients received care at the Corner. They came to the Corner for a wide range of services including preventive care and immunizations, sports physicals and sick care, to family planning and prenatal care. By providing same day appointments and care coordination, the Corner helps patients avoid unnecessary trips to emergency rooms.

**MENTAL HEALTH CARE**

Like adults, young people may deal with serious behavioral and mental health issues and concerns. Last year our team of mental health care providers, which includes psychiatrists and social workers, provided care and services to patients in more than 500 visits.

Corner patients complete a risk assessment at their first visit, which helps clinicians identify potential problems and strategies for treatment, health education and referrals. Among the findings for Corner patients:

- 6% have been forced to have sex against their will
- 12% have thought about killing themselves
- 15% have been in trouble with the law
- 24% smoke cigarettes or chew tobacco
- 30% reported not having enough money for food for themselves or those for whom they provide care

It is not uncommon for young people to contemplate suicide during adolescence. In 2011, Corner social workers completed suicide prevention training using the ASIST (Applied Suicide Intervention Skills Training) model, which helps clinicians assess suicide risk and quickly determine steps to take to ensure the safety of young people in crisis.
CLINICAL SUPPORT SERVICES

Care Coordination — Two nurse case managers and two social workers work closely with our physicians to ensure that all patients receive the education and follow up they need.

MIHP — Corner patients who are pregnant have the option to receive services from the Maternal Infant Health Program (MIHP), a Medicaid-funded program that provides nursing, social work and nutritional support for pregnant and parenting women. In 2011, 131 patients benefitted from MIHP services.

WIC — The Corner offers onsite WIC (Women, Infants and Children Supplemental Food Program) nutritional services. Last year we served 452 WIC clients.

Health Education — The Corner was awarded a grant from the March of Dimes to fund a part-time health educator to teach patients about preconception health issues including nutrition, physical activity, stress, substance abuse, family planning and safer sex.

Food Pantry and Corner Store — Last year, more than 500 patients and their family members received free food from the Corner Food Pantry. In addition, more than 500 patients received household supplies, personal care and infant care items from the Corner Store.

Developing Future Leaders

Each year, the Corner hosts interns in social work, public health, health administration and related fields. The interns pictured are from the University of Michigan, Eastern Michigan University, and Concordia University.

The Corner partnered with the Washtenaw County Public Health Department to make fresh produce more accessible to patients and their families by joining the Prescription for Health team. Patients received vouchers for local farmers’ markets along with recipes and nutrition education.

The Corner’s Youth Leadership Council (YLC) was launched in 2011 to provide leadership training and advocacy experience for young people. During the summer, eleven participants learned group and community-based research skills, which they used to implement a PhotoVoice project. Their project culminated with public exhibits of their work at the University of Michigan School of Social Work, the State Capitol in Lansing, and the Corner’s 30th Anniversary Celebration at Washtenaw Community College.

Members of the Corner Theatre Troupe provide peer health education programs for schools and community groups. This year they performed and held follow up workshops on dating violence, substance abuse and sexually transmitted diseases for more than 1,000 young people, teachers and counselors.
The Corner Health Center
Patient Demographics and Services
Corner clinicians treated 1,329 patients in FY11

**USE OF CLINICAL SERVICES**

- Adolescent Medicine: 2,551 visits
- Family Planning and Gynecology: 1,912 visits
- Immunizations: 1,477 visits
- Obstetrics/Pre and Postnatal Care: 1,169 visits
- Pediatric Medicine: 947 visits
- Maternal and Infant Health Program: 600 visits
- Mental Health Services (Social Work and Psychiatry): 506 visits
- Ultrasound: 182 visits

**RACE**

- African American: 51%
- Caucasian, Non-Hispanic: 37%
- Multi-Racial: 7%
- Caucasian, Hispanic: 3%
- Other: 2%

**GENDER**

- Female: 72%
- Male: 28%

**PATIENT ADVOCACY**

Corner staff helped 503 patients apply for insurance; 300 obtained insurance coverage as a result.

**PATIENT INSURANCE COVERAGE**

- Medicaid: 57%
- Uninsured: 23%
- Insurance Not Used: 10%
- Commercial Insurance or HMO: 9%
- Washtenaw Health Plan: 1%

**AGE**

- Birth to 4 years: 17%
- 5 to 11 years: 2%
- 12 to 15 years: 9%
- 16 to 18 years: 22%
- 19 to 21 years: 44%
- 21+ years: 6%
The Corner Health Center
Financial Statement for Operations

REVENUES
- Fees for Service $ 529,500
- Government Grants and Contracts $ 477,299
- Contributed Services $ 402,215
- Washtenaw United Way $ 157,692
- Foundation and Other Organization Grants $ 133,690
- Contributions and Donations $ 129,040
- Other Income $ 2,812
Total $ 1,832,248

EXPENSES
- Program Services $ 1,592,336
- Management and General $ 177,392
- Development $ 70,190
Total $ 1,839,918
Change in Net Assets $ (7,670)

What Patients Are Saying About The Corner

“My experience here was amazing. The staff has always been a great help. They walked me through my pregnancies and helped when I needed food, bus passes — anything. They never made me feel ashamed or embarrassed about ongoing health issues. Thank you!”
Ashley N.

“I love the Corner and all of its employees. They have a way of making you feel like family and always making sure you get the care you deserve. Finding the Corner has been a blessing to me and my family!”
Rachel D.

“When I was fifteen, I found myself pregnant and clueless. I was a scholar athlete at Ypsilanti High School and didn’t know where to turn. With help from the Corner, I stayed in high school. I graduated with honors and a 2-year old! I’m now 31 and my daughter will soon be sixteen. I have an associate’s degree in occupational studies from WCC. I have also completed two certificate programs and am currently a licensed practical nurse. Many people assume I grew up in a wealthy home due to my success. I grew up in a broken home plagued by drug-addicted parents. I owe a lot of my accomplishments to the support I received from the various programs offered at the Corner.”
Misty Rose S.
FUNDERS AND CONTRIBUTORS

We are profoundly grateful for the many donors and friends whose support makes our work possible each year. Gifts of all sizes are important to the Corner. Due to space limitations, here we recognize agency funders and those who contributed $500 or more from October 1, 2010 through September 30, 2011. On behalf of our patients, thank you for your support and encouragement.

We have made every effort to ensure the accuracy and completeness of this list. If you think an error has been made, contact the Development Office at 734.714.2237.

Individuals whose names appear in bold are recognized for having made their first gift to the Corner. Welcome to our family of donors!

*Denotes in kind gifts of goods or services

$50,000+
Michigan Departments of Community Health and Education
U.S. Department of Health and Human Services, Health Resources and Services Administration
United Way of Washtenaw County
University of Michigan Faculty Physicians*
Washtenaw Community Health Organization
Washtenaw County Public Health Department, Women, Infants & Children (WIC) Program

$35,000+
Anonymous
CBIS Foundation
Harry A. and Margaret D. Towsley Foundation
Washtenaw County Human Services and Children’s Well-Being Fund
Washtenaw Health Plan

$25,000+
March of Dimes
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Crosstown Communications*
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Eastern Michigan University, ‘Pay It Forward’ Program
Advocating for Youth

Congressman John Dingell visited the Corner following the July 2011 announcement of the Corner’s award of $63,000 through a federal grant program. The Corner is using the funds to upgrade equipment and renovate its elevator. Here, Congressman Dingell and Board President, Jean Nelson, meet with Corner patients and staff.

“Young people make up 25% of our population, but 100% of our future; therefore, it is in our best interest to ensure their well-being.”

Congressman John D. Dingell (DMI15), serving in his 29th full term in the U.S. House of Representatives
The Corner Health Center
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(continued)

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The Corner Health Center gratefully
acknowledges the professional
services contributed by our
University of Michigan faculty
physicians affiliated with Family
Medicine, Internal Medicine and
Pediatrics, Certified Nurse Midwifery
and Psychiatry.

The Young Adults’ Health Center, Inc.
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and does business as the Corner
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Joan Chesler, PhD

In 2011, David Share, MD, MPH, stepped down as Medical Director of the Corner Health Center, a position he held for 30 years. Dr. Share continues to treat patients at the Corner as a volunteer physician.
Corner Staff

Ellen Clement, MSW, MPH
Executive Director

Kathryn Bondy Fessler, MD, PhD
Medical Director

Joseph Albright
Theatre Instructor

Eleanor Anasar, MS
Education Director

Cherelle Barksdale, RN
Adolescent and Pediatric Nurse Case Manager

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OB Nurse Case Manager

Kate Guzman, BSN, RN
Clinic Director

Monique Hoyle, MSW
Health Educator and Theatre Troupe Coordinator

Jenise Laboy
Receptionist

Catie Martin, LMSW
Social Worker

Nancy McComb
Administrative and HR Coordinator

Sandie Noll, RN, CNP
Women’s Health Nurse Practitioner

Marge O’Malley
Finance Director

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Pediatrics

Catherine Bettcher, MD
Family Medicine

Jennifer Christner, MD
Pediatrics

Pam Davis, MD
Pediatrics

Uche George-Nwogu, MD
Family Medicine

Neera Ghaziuddin, MD
Psychiatry

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David Serlin, MD
Family Medicine

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Nurse-Midwife

Marjorie Treadwell, MD
Maternal Fetal Medicine

*volunteer

Credits
Design: DesignHub, Inc  •  Printing: White Pine, Inc
Photography: Peter Smith Photography, inside cover and pages 1, 2 and 3;
Marge O’Malley, page 6 and 7; Julie Stafford, page 3